

Consent in Clarity

If your client is actively fleeing DV

The screenshot shows a Clarity form with several fields and annotations:

- Social Security Number:** 000 - 00 - 0000. An orange arrow points to the number with the text "Enter all 0's".
- Quality of SSN:** Client refused. An orange arrow points to the dropdown with the text "Refused".
- Last Name:** Xxxxxxx. An orange arrow points to the text with the text "Enter all X's".
- First Name:** Ooooooo. An orange arrow points to the text with the text "Enter all O's".
- Quality of Name:** Partial, street name, or code name reported. A purple arrow points to the dropdown with the text "Enter X's for last and O's for first name, then replace X's with client's unique ID after saving record.".
- Quality of DOB:** Approximate or partial DOB reported.
- Date of Birth:** 01/01/1974. An orange arrow points to the date with the text "Jan 1st, year before or after".
- Adult. Age:** 46.
- Unique Identifier:** A4C306659.
- Gender:** Female.
- Race:** White.
- Ethnicity:** Non-Hispanic/Non-Latino.

A note on the right side of the form states: "If any of this information would collectively serve to identify the client, do not enter it."

Don't get consent

Let the client know that you won't be entering their identifying information in HMIS. Do still ask the required HUD entry questions and they can decline to answer any question/s they don't wish to answer.

Create a profile record following the protocol to the left.

Record "No" in Clarity

Do not attempt to collect consent from someone that is currently fleeing a DV situation.

Make sure to keep track -- in a secure way -- of this client's unique ID in Clarity so other staff can access the record and/or when you need to return to it.

The screenshot shows a "RELEASE OF INFORMATION" form with a dropdown menu for "Permission" set to "No".