Cambridge HMIS Working Group

October 18, 2022

Agenda

- Announcements
- Reminders
- Software Updates
- Upcoming Reports and Prep
- What is the LSA?
- Data Presentations
  - Race and Equity
  - System Dashboard
  - Stella

Announcements

Announcements

- Welcome Hannah Daniel, CCAN Manager

- NOFO submitted

- Seasonal Shelter re-openings
  - Y2Y re-opened on 10/15!
  - Harvard Square Homeless Shelter opens 11/1
  - Cambridge Warming Center opens 12/1

Reminders

HMIS Office Hours Start this week!

What are office hours?

- Virtual drop-in times to get HMIS and/or reporting help
- Ask questions about something you don't remember how to do or can't figure out
- Find out how to fix data quality issues
- Get help running a canned report or figuring out which report best fits your needs
- Ask us about an existing custom report that might need updating or ask for a brand new custom report

Upcoming HMIS Office Hours:

Thursday, October 20th - HMIS in Clarity

Thursday, November 17th - Reporting using Data Analysis (Looker)

2 to 3 p.m.

Custom Reports are within your reach

Our reporting application, Looker, is embedded in Clarity. Most custom reports, within reason, are easily buildable, refresh data in real time and link to Clarity client records if drill down is needed.

Upcoming Reports

SPMs and LSA Reporting

System Performance Measures

and

Longitudinal Systems Analysis

Report period is 10/1/21 through 9/30/22

SPMs include Street Outreach data; LSA does not

LSA - due on Jan 11, 2023

SPM due on Feb 28, 2023

The SPMs - a quick review

- Measure 1: Length of Time Persons Remain Homeless
- Measure 2: The Extent to which Persons who Exit Homelessness to Permanent Housing Destinations Return to Homelessness (Recidivism)
- Measure 3: Number of Homeless Persons
- Measure 4: Employment and Income Growth for Homeless Persons in CoC Program-funded Projects
- Measure 5: Number of persons who become homeless for the 1st time
- Measure 7: Successful Placement from Street Outreach and Successful Placement in or Retention of Permanent Housing

The LSA - Why?

- Needed to produce national estimates that are required by law to Congress ([most recent AHAR Part 2](#))
- Used locally ([Stella P](#)) to view system performance in our community

The data set for this report is comprised of the client and program level data entered by you and your colleagues.
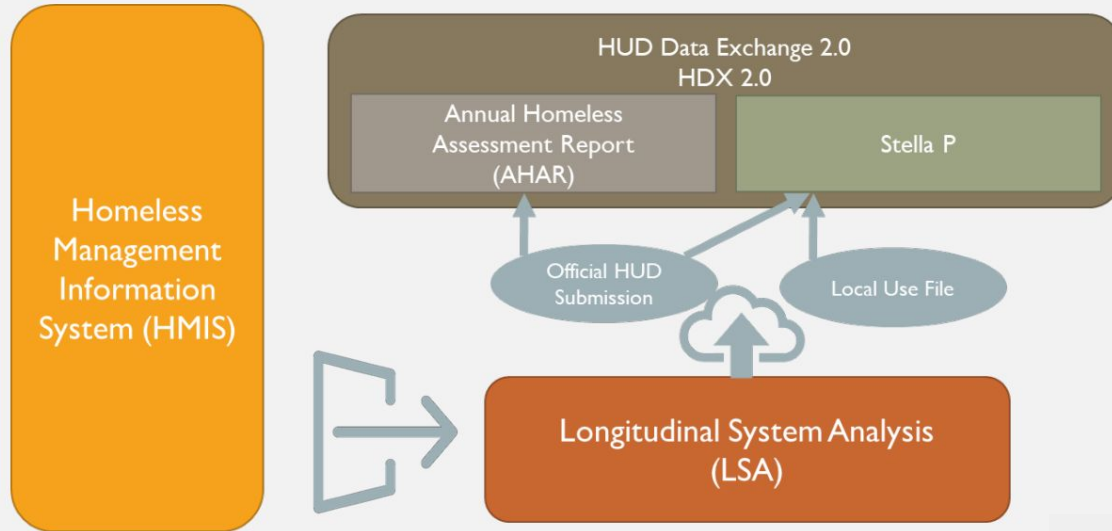
Data Useability

Red flags from a CoC's data set

- High rates of missing DOB - can't determine type of household grouping
- High rates of missing SSN - can't de-duplicate records
- Stayers at shelter or SO that haven't had activity in 180 days
- Overlapping enrollments

And not flagged, but very problematic:

- Missing Housing Move-in Dates - We can't tell that someone became housed, so our data set won't reflect successful exits from homelessness.

Prepare your data for HUD reports

Run the HMIS Data Quality report for the full year
    10/01/2021 - 9/30/2022
    [HUDX-225] HMIS Data Quality Report [FY 2022]

Fix errors that are correctable.
Re-run the report. See error rates reduced. (It's fun!)

(If you're not sure how to determine what error flags are fixable, please get in touch with us.)

Software Updates

Coordinated Entry Event (HUD required data element)

Core Elements of CE:

> ➢ Access   (4 choices)
> ➢ Assessment
> ➢ Prioritization
> ➢ Referral (14 choices)

Full list of CE Events (courtesy of Institute of Community Alliances)

CE Event changes in Clarity - November 14th

Coordinated Entry Events - Access Variety

ACCESS EVENTS	DEFINITION
Referral to a Prevention Assistance project	The client received a referral to a homelessness prevention assistance project; or other local equivalent project.
Problem Solving/Diversion/Rapid Resolution intervention or service	The client participated in a diversion or rapid resolution problem – solving conversation and received assistance; or other local equivalent
Referral to a scheduled Coordinated Entry Crisis Needs Assessment	The client received a referral to a Coordinated Entry Crisis Needs Assessment; or other local equivalent assessment. For a description of Crisis Needs Assessment, please see Data Element 4.19 CE Assessment.
Referral to a scheduled Coordinated Entry Housing Needs Assessment	The client received a referral to a Coordinated Entry Housing Needs Assessment; or other local equivalent assessment. For a description of Housing Needs Assessment, please see Data Element 4.19 CE Assessment

Potential Software Add-on

*INVENTORY**

This is a new module of Clarity Human Services software that is in its infancy

Potential Benefits:

Ability to track history of specific units, including statuses for occupied, offline, and pending

Tie funding sources to units and pair with eligibility (e.g. Units at 21 Jump Street are funded by VASH, eligible clients are Veteran HHs)

*P&D and CCAN staff will report back in January after demo.

UA Unit A — Occupied
CC Building 1 Unit Config
901 33rd Ave, Seattle, WA 98122

- Clarity Connect Agency
- CC Demo Site
- CC Demo Building 1
- ES Program
- Clarity Connect Funding Source

🛏 10

UB Unit B — Offline
CC Building 1 Unit Config
901 33rd Ave, Seattle, WA 98122

- Clarity Connect Agency
- CC Demo Site
- CC Demo Building 1
- ES Program
- Clarity Connect Funding Source

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U1 Unit 1 — Available
Building A Unit Config
2920 Toe Jam Hill Rd NE, Bainbridge Island, WA 98110

- Clarity Connect Agency
- CC Demo Site 2
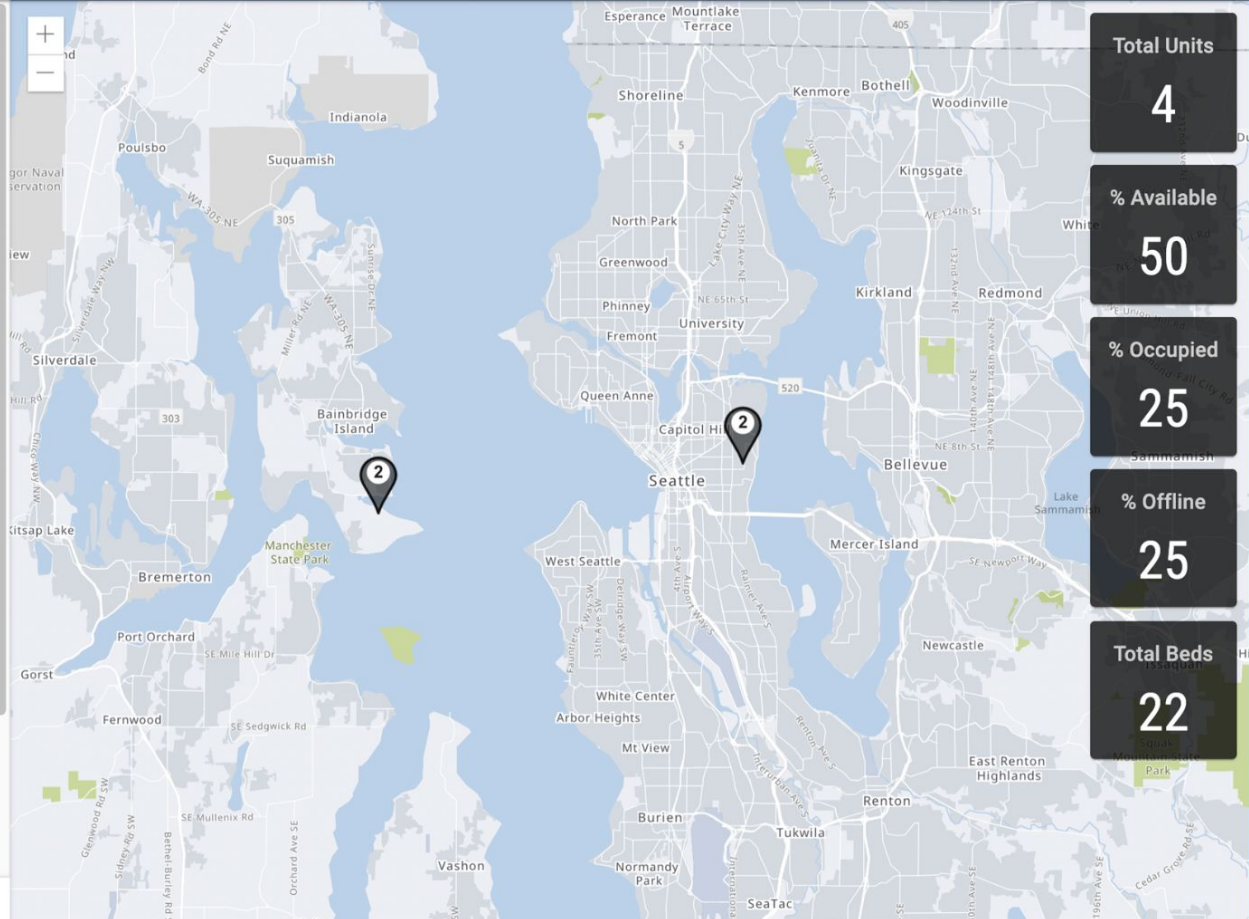- Site 2 Building A
- ES Program
- Clarity Connect Funding Source

🛏 1

U2 Unit 2 — Available
Building A Unit Config
2920 Toe Jam Hill Rd NE, Bainbridge Island, WA

Items per page: 25 ▾   1 – 4 of 4   ‹ ›

Total Units
4

% Available
50

% Occupied
25

% Offline
25

Total Beds
22

City of Seattle, King County, WA State Parks GIS, Esri Canada, Esri, HERE, Garmin, SafeGraph, METI/NASA, USGS, Bureau of Land Management, EPA, NPS, USDA   Powered by Esri

Data Review

(EHV and CE referrals, shelter timeliness & HUD's racial equity tool)

EHV Referrals

EHV Stats 💙 ▣

209	**30**	**34**	**17**
Individual HHs Assessed with Phase 1 Assessment	Individuals Housed through EHV	Individual HH Pending Referrals	Individual HHs Denied Referrals

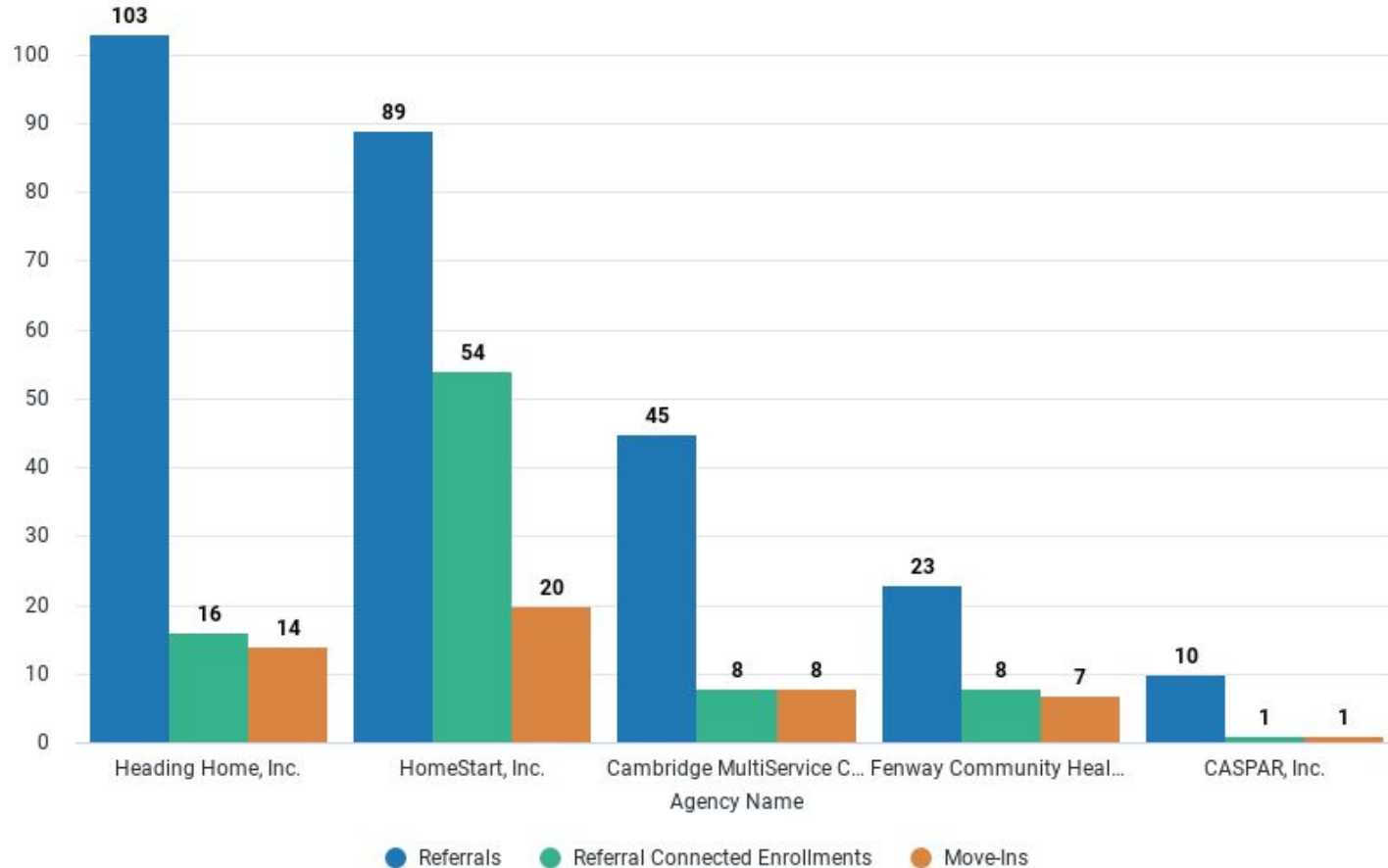|			
10	**2**	**38**	**30**
Recently Homeless Eligible Assessed Individuals	Recently Homeless Pending Referrals	At Risk Individual HHs Assessed	At Risk Individual HHs Housed

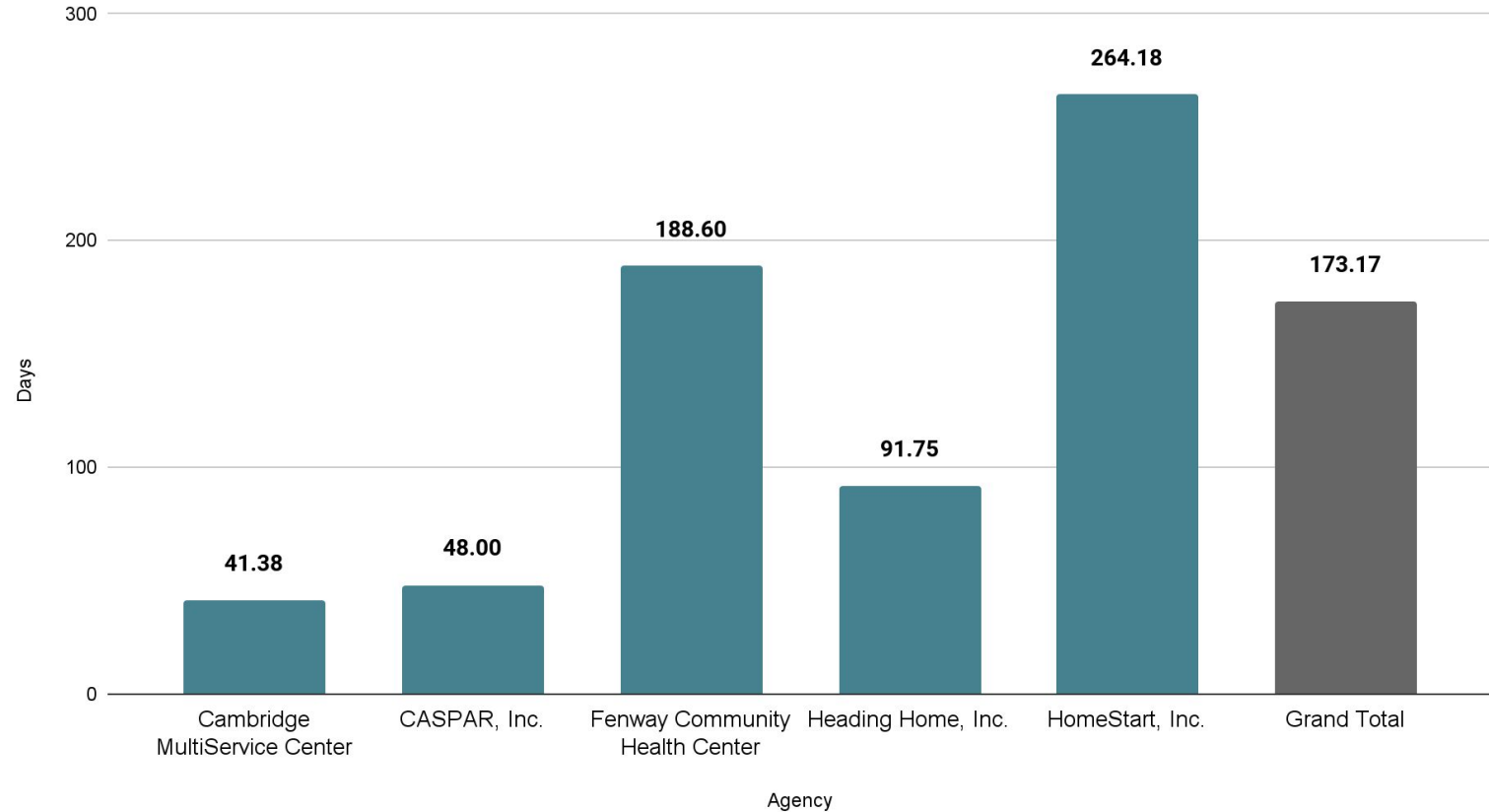# Number of referrals, resulting enrollments, and move-ins

By agency. Referrals made between 10/1/20 and 9/30/22 excluding EHV referrals to CHA

Legend: Referrals | Referral Connected Enrollments | Move-Ins

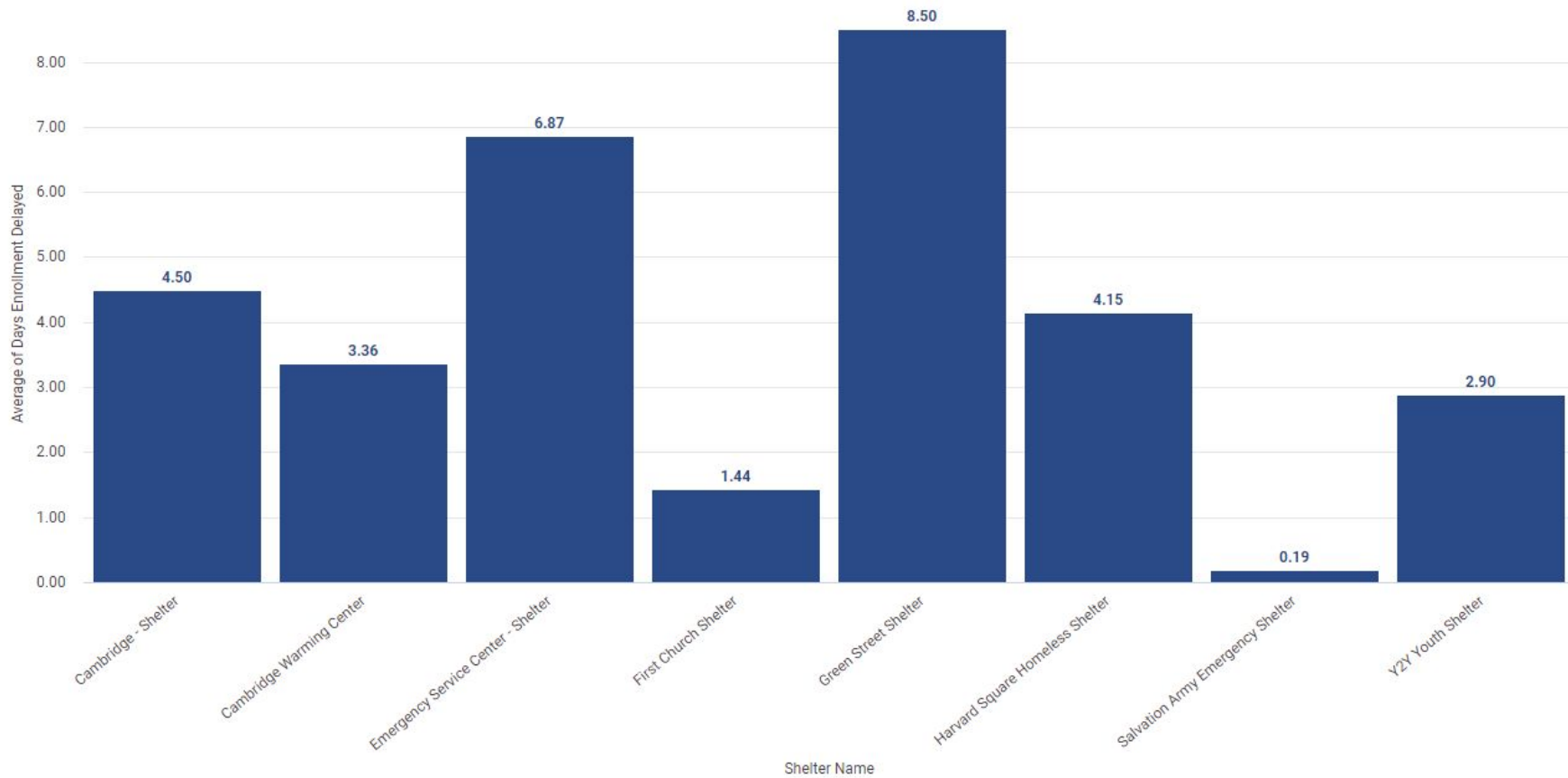| Agency Name	Referrals	Referral Connected Enrollments	Move-Ins
Heading Home, Inc.	103	16	14
HomeStart, Inc.	89	54	20
Cambridge MultiService C...	45	8	8
Fenway Community Heal...	23	8	7
CASPAR, Inc.	10	1	1

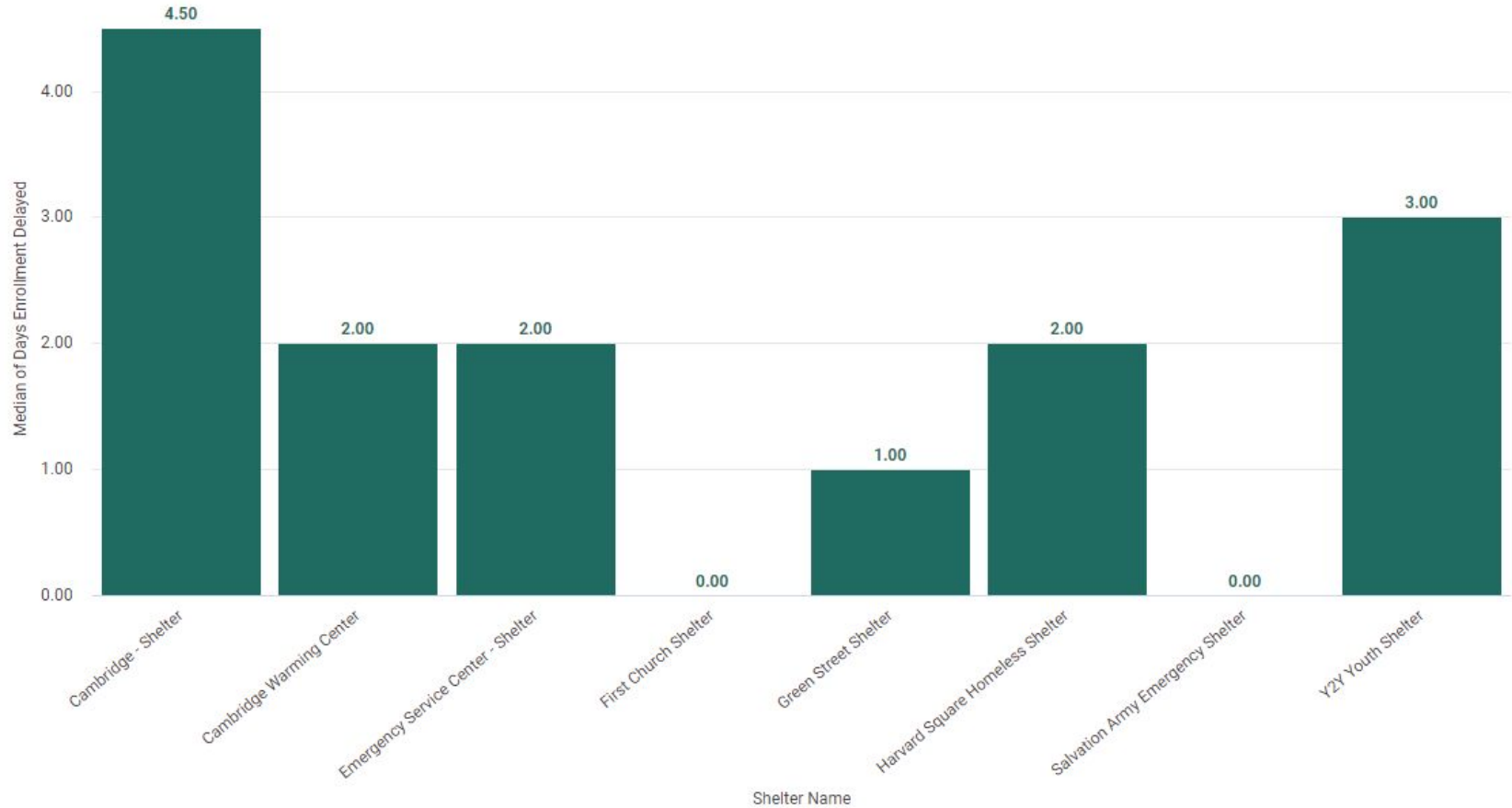# Average Days From Referral to Move-In

Move-ins occurring between 10/1/20 and 9/30/22. No EHV referrals to CHA included. CASPAR data is for one move-in.

Shelter Enrollment Timeliness - Avg Days Between Proj Start and Date Created

Bar chart showing Average of Days Enrollment Delayed by Shelter Name:

Shelter Name	Average of Days Enrollment Delayed
Cambridge - Shelter	4.50
Cambridge Warming Center	3.36
Emergency Service Center - Shelter	6.87
First Church Shelter	1.44
Green Street Shelter	8.50
Harvard Square Homeless Shelter	4.15
Salvation Army Emergency Shelter	0.19
Y2Y Youth Shelter	2.90

Shelter Enrollment Timeliness - Median Days Between Proj Start and Date Created

CoC Analysis Tool: Race & Ethnicity

Using version 3.0 of HUD's CoC Analysis Tool

Data universe:

2021 Point in Time Count (one night) juxtaposed with distribution data of the total population of our community (American Community Survey's 2015-2019 data set)

HUD CoC Racial Equity Tool - Distribution of Race

HUD CoC Racial Equity Tool - Distribution of Race

Youth*

All

Total Population (ACS)	18% / 12% / 0% / 60% / 10%
Experiencing Homelessness (PIT)	0% / 76% / 0% / 10% / 14%
Experiencing Unsheltered Homelessness (PIT)	0% / 67% / 0% / 33% / 0%
Experiencing Homelessness (PIT) — Families w/children	0% / 75% / 0% / 25% / 0%

*Youth PIT population = 34 (25 indiv.; 9 HHs with children)

Veterans

All

Total Population (ACS)	1% / 13% / 0% / 84% / 2%
Experiencing Homelessness (PIT)	0% / 15% / 8% / 77% / 0%
Experiencing Unsheltered Homelessness (PIT)	0% / 100%
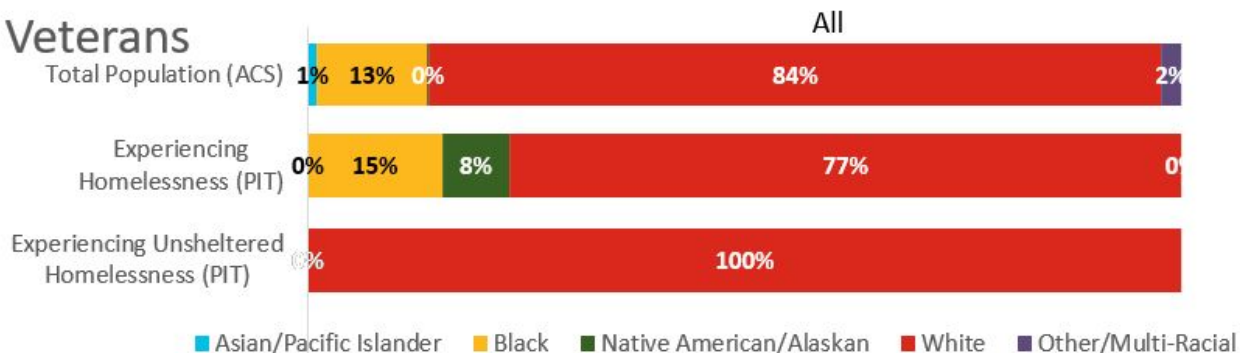
■ Asian/Pacific Islander ■ Black ■ Native American/Alaskan ■ White ■ Other/Multi-Racial

HUD CoC Racial Equity Tool - Distribution of Ethnicity

HUD CoC Racial Equity Tool - Distribution of Ethnicity
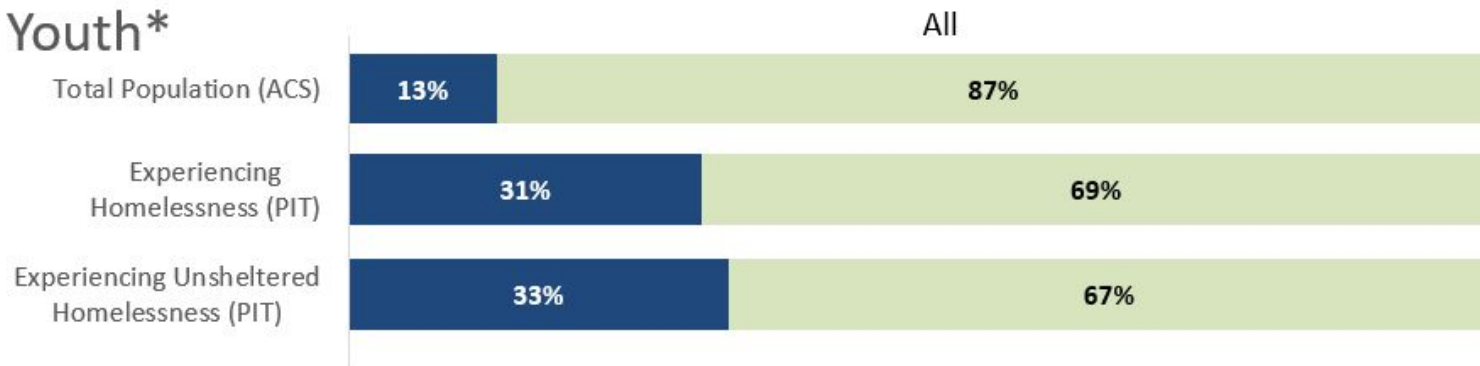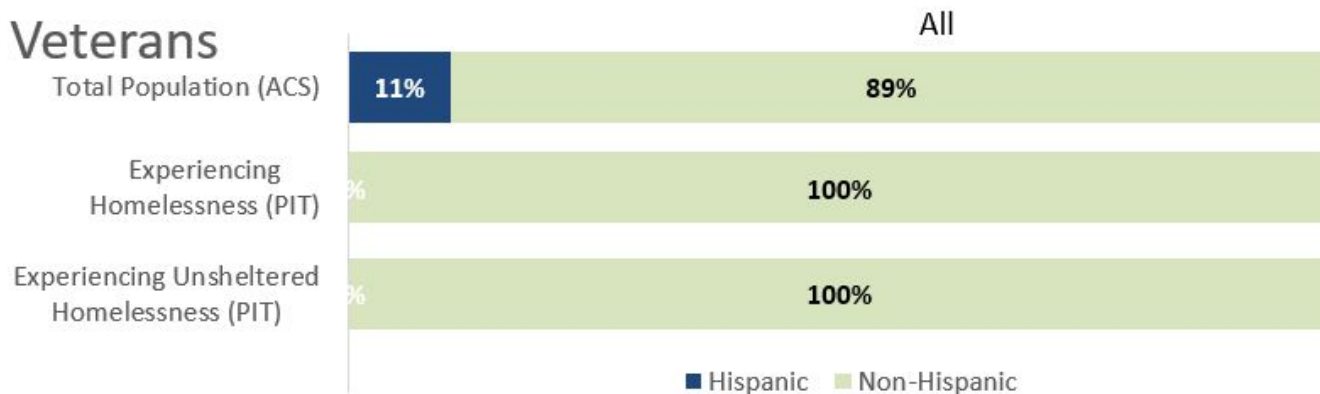
Thank you!

Next HMIS Working Group Meeting in January. Invite coming soon!